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Thinking

Important Change to Note:

We're Changing Service Centers for Select FIAs

Effective **June 15, 2020**, all new business for the following FIAs will be processed in our Service Center in **Lincoln, NE**:

- Prosperity Elite® Series
- Performance Pro®
- FG AccumulatorPlus® Series

What do I need to know?

- Starting **June 12**, all applications for the FIAs above should be sent to our service center in **Lincoln, NE**
- The addresses for the service center in Lincoln are noted below and have been updated on applications for the FIAs listed above:
 - **Overnight Address for FedEx or UPS:**
F&G Service Center
777 Research Drive
Lincoln, NE 68521
 - **Mailing Address for US Postal Service:**
F&G Service Center
P.O. Box 81497
Lincoln, NE 68501

- There are no changes to our sales support and new business fax numbers:
 - **Sales Support:** 800.445.6758
 - **New Business Fax:** 402.328.2244

What happens if my application is sent to the Greenville service center versus the Lincoln service center?

- Any applications received for the FIAs above on or after June 15 in the Greenville service center will be overnighted to the Lincoln service center.
- There will be a 1-2 day delay in processing.
- F&G will document the official “application received date” as the date it was received in the Greenville service center.

Questions? Contact our service center at 800.445.6758 for assistance.

Product subject to state availability. Restrictions may apply. May vary by state and issue age.

Form numbers: API-1018 (06-11), ACI-1018 (06-11), ARI-1056 (06-13), ARI-1054 (02-13), ARI-1045 (11-12), ARI-1049 (11-12), ARI-1050 (11-12), ARI-1046 (11-12), ARI-1066 (12-13), ARI-1011(02-11), ARI-1068 (03-14), ARI-1065 (11-13), ARI-1040 (11-12), ICC11-1035 (11-11), FGL NH 1 (2003), FGL T11 (2003), ARI-1006 (02-11); et al. Form number and availability may vary by state.

“F&G” refers to the marketing name for Fidelity & Guaranty Life Insurance Company issuing insurance in the United States outside of New York. Life insurance and annuities issued by Fidelity & Guaranty Life Insurance Company, Des Moines, IA.



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